

Manager Coaching

Resources -Tool -Skill	Source	Purpose/reason someone would access	How to access	Cost
Leader Development, Consulting and Coaching	Organizational Development & Transformation	Internal consultants are available to provide supports and services to individual leaders and/or teams including customized interventions, process redesign and other needs as identified through a process of negotiation, assessment, intervention and reassessment.	Mary Lloy Tel: (902) 473-5978 mary.lloy@cdha.nshealth.ca	CDHA resource - none
Conflict Resolution Services	Wellness and Respectful Workplace	-Consultation and strategy development re: conflict - Individual & group conflict coaching - Facilitated conversations, i.e., mediation - Education sessions re: conflict and related communication skills	Holly Dempsey, Conflict Transformation Coordinator Tel: (902) 473- 2417 holly.dempsey@cdha.nshealth.ca	CDHA resource - none
Organizational Coaches	Organizational Development & Transformation	A coaching relationship starts when an individual wants something to be different in their life. The reasons vary greatly – wanting to step more fully into their leadership, a desire to achieve a very specific goal or perhaps to find more balance in their life.	Organizational Coaches	CDHA resource - none
Practice Development Coaching	Professional Practice – Public Site Professional Practice - Intranet	Supporting leaders with instituting practice changes	Professional Practice Leaders Tel: (902) 473-4766	CDHA resource - none
Consultations with managers re individual's practice/performance	Professional Practice – Public Site Professional Practice - Intranet	Advice re how to proceed and help develop a plan for the individual or review of care delivery model on a unit.	Professional Practice Leaders Tel: (902) 473-4766	CDHA resource - none
People Services (formally Human Resources) Intranet	Performance Operational Support	People Services Support - Includes consulting and advising on all aspects of managing staff, coaching, providing options and solutions recommendations.	People Services consultant assigned to the portfolio or (902) 473-5757 option 4.	CDHA resource - none

January 17, 2013