

Manager Leadership Intervention / Development

Resources -Tool -Skill	Source	Purpose/reason someone would access	How to access	Cost
Conflict Resolution Services	Wellness and Respectful Workplace	-Consultation and strategy development re: conflict - Individual & group conflict coaching - Facilitated conversations, i.e., mediation - Education sessions re: conflict and related communication skills	Holly Dempsey, Conflict Transformation Coordinator Tel: (902) 473- 2417 holly.dempsey@cdha.nshealth.ca	CDHA resource- none
People Leader Consultations	Sheppell-FGI	Orientation to EFAP program-to help staff deal with stress and transition	Departments are responsible to book sessions with marianne.mcleod@shepellfgi.com	CDHA resource- none
Leader Development, Consulting and Coaching	Organizational Development & Transformation	Internal consultants are available to provide supports and services to individual leaders and/or teams including customized interventions, process redesign and other needs as identified through a process of negotiation, assessment, intervention and reassessment.	Mary Lloy Tel: (902) 473-5978 mary.lloy@cdha.nshealth.ca	CDHA resource - none
My Leadership for Frontline Leaders (Employee Program)	Organizational Development & Transformation	Frontline employees have a significant impact on workplace culture which in turn influences how everyone performs. Managers can offer this development opportunity to their frontline team to: a) provide an array of practical, self-directed learning strategies to support their people b) demonstrate their own leadership behaviors through endorsement and engagement with the program.	Managers must register their frontline employee teams in LMS	CDHA resource- none
Leader Development Program	Organizational Development & Transformation	The goal of Leader Development at Capital Health is to advance the practice of leadership, and ensure our developing leaders are responsive to the health needs of Nova Scotians today and into the future. The program is aligned with Our Promise in Action and supports the Transformational Leadership strategic goal of improving leadership capacity at all levels. Leader Development Program	Susan Loveless Tel: (902) 473-7893 susan.loveless@cdha.nshealth.ca	CDHA resource – none
Practice Development Coaching	Professional Practice – Public Site Professional Practice - Intranet	Supporting leaders with instituting practice changes	Professional Practice Leaders Tel: (902) 473-4766	CDHA resource- none
Performance Operational HR Support	People Services Intranet	People Services Support - Includes consulting and advising on all aspects of managing staff, coaching, providing options and solution recommendations.	People Services consultant assigned to the portfolio or (902) 473-5757 option 4.	CDHA resource- none