

CMPA

Medico-legal Risks in Pathology



Dr. Kathryn Reducka
Physician Risk Manager, CMPA
Maritime Pathology, Halifax, NS
November 29, 2014



Faculty: Dr Kathryn Reducka

Employee of: CMPA

Relationships with commercial interests:

Grants / Research Support: None

- Speakers Bureau / Honoraria: None

Consulting Fees: None

- Other: None

<u>Conflict of Interest</u> - I have no financial or professional affiliation with any organization that can be perceived as a conflict of interest in the context of this presentation.

<u>Copyright</u> - Not to be distributed without written permission of CMPA. No audio recording, video recording, or photography is allowed without CMPA's permission.

Information is for general educational purposes only and is not intended to provide specific professional medical or legal advice or constitute a "standard of care".

<u>Media Asset Copyright</u> - All non-CMPA audiovisual files are used with permission and for educational purposes only. All rights belong to the original owner as per license agreements – Thinkstock, YouTube and others as required.



- Identify three areas of medico-legal risk for pathologists
- Incorporate two strategies to reduce risk in your lab/practice





3 Ds that will affect your defensibility

Delay in diagnosis

Documentation

Diligence with protocols





CMPA

Professional Liability for Pathologists

2009 - 2013





Welcome to

Who Wants to
Defend a Million
Dollar Legal
Action ?

10 • \$1 Million 9 • \$500,000 8 • \$250,000 7 • \$125,000 6 • \$64,000 5 • \$32,000 4 • \$16,000 3 • \$8,000 2 • \$4,000 1 • \$2,000



Overall about 34% of CMPA legal actions are settled. What % of legal actions involving <u>pathologists</u> have to be settled?

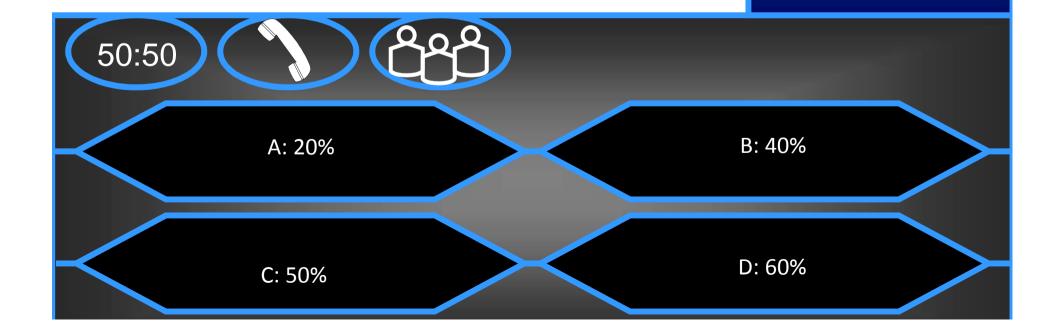
5 • \$1 Million

4 • \$500,000

3 • \$100,000

2 • \$10,000

1 • \$5,000





Overall about 34% of CMPA legal actions are settled. What % of legal actions involving pathologists have to be settled?

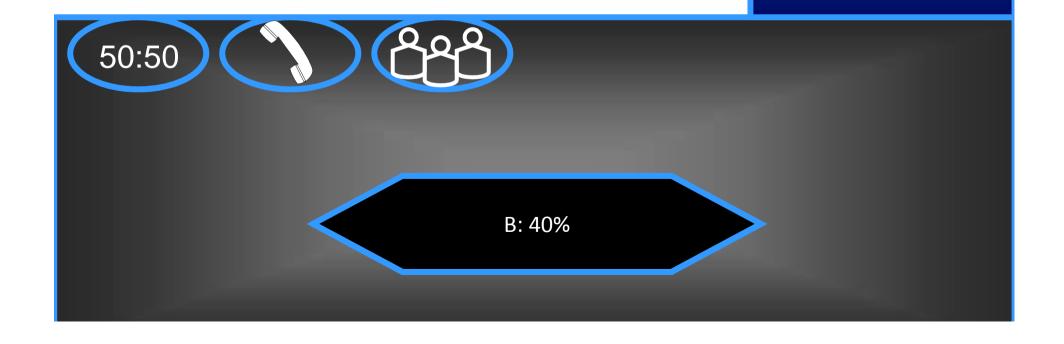
5 • \$1 Million

4 • \$500,000

3 • \$100,000

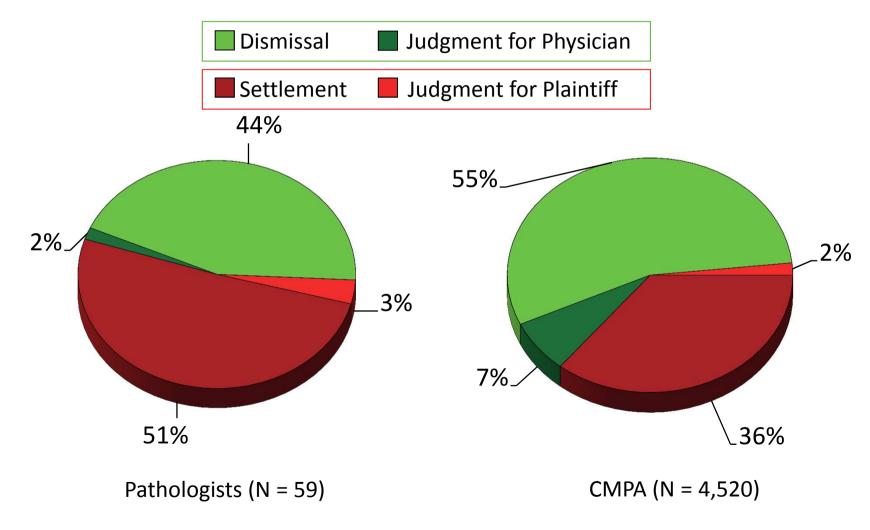
2 • \$10,000

1 • \$5,000





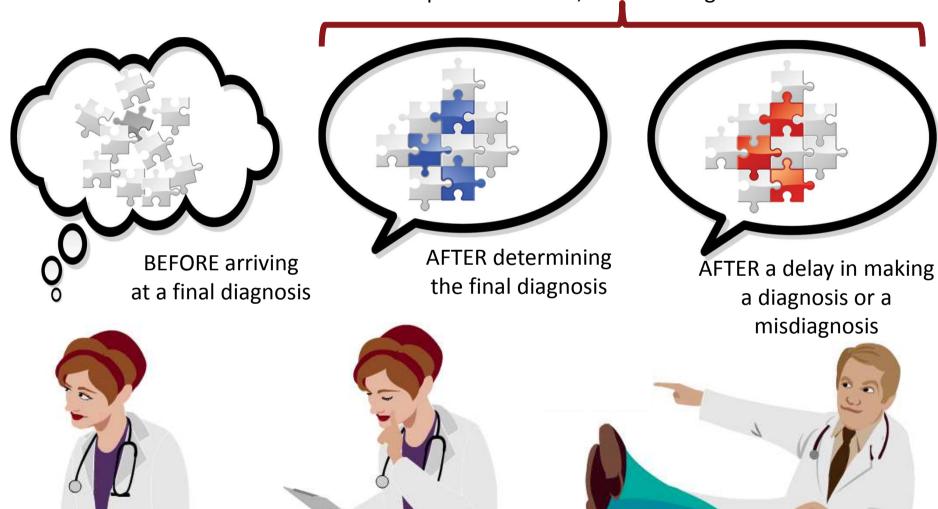
Legal Outcome - Comparison Legal Actions Closed 2009 - 2013





Hindsight and Hindsight Bias

The puzzle is solved, the final diagnosis is clear



cmpa-acpm.ca

© The Canadian Medical Protective Association



Where is the abnormality?





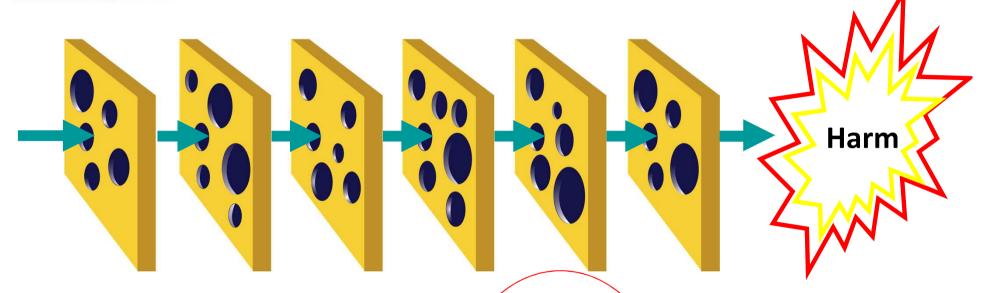
Where is the abnormality?



© The Canadian Medical Protective Association



System Failure(s)



Funding & Resources

Organization

Culture

Incomplete policies

Pre-Analytic

Poor sampling Inadequate history

Lost specimen

Analytic

Specimen
Processing
Cognitive
dispositions

70%

Post-analytic

Disseminate reports Clinician interprets Clinician acts

From J. Reason



In the last 5 years what % closed pathology legal actions have a catastrophic outcome for the patient?

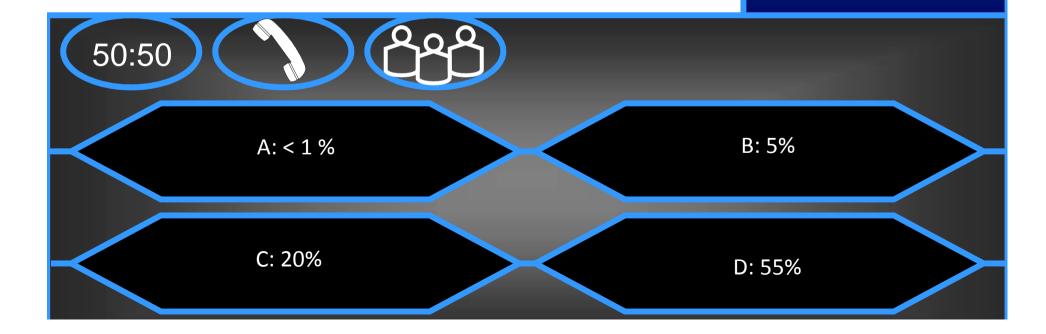
5 • \$1 Million

4 • \$500,000

3 • \$100,000

2 • \$10,000

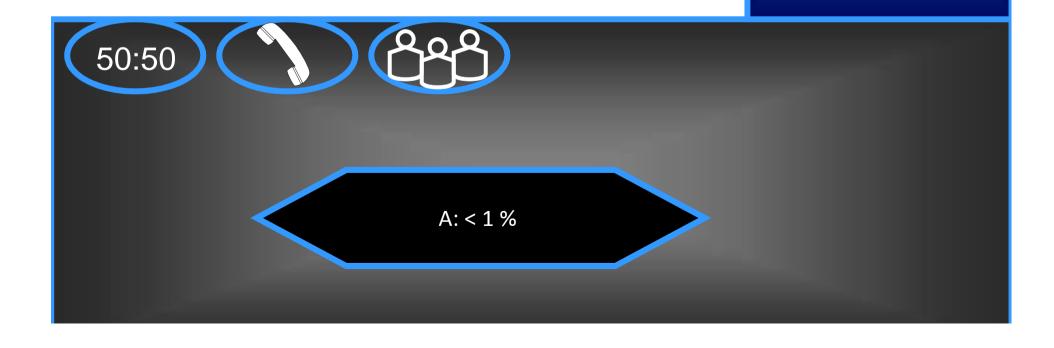
1 • \$5,000





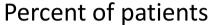
In the last 5 years what % closed pathology legal actions have a catastrophic outcome for the patient?

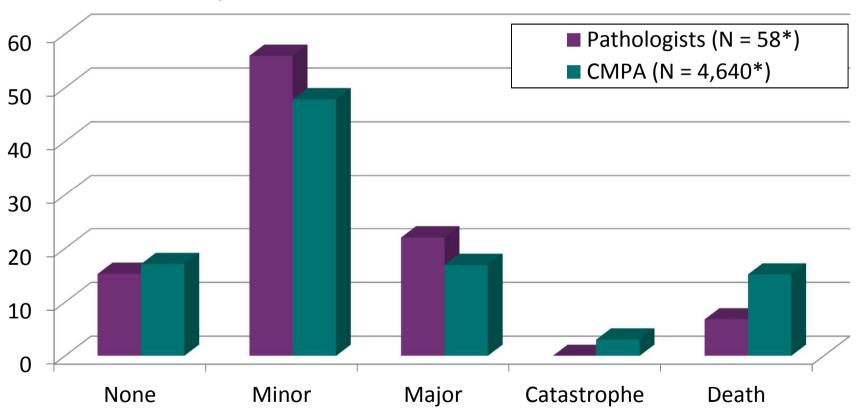
- 5 \$1 Million
- 4 \$500,000
- 3 \$100,000
- 2 \$10,000
- 1 \$5,000





Physical Disability of Patients Legal Actions Closed 2009 - 2013





* Number of patients



The most common critical incident in closed legal actions involving pathologist is?

5 • \$1 Million

4 • \$500,000

3 • \$100,000

2 • \$10,000

1 • \$5,000

50:50

A: Communication Issues

B: Delay/ Missed Diagnosis

C: Administrative issues

D: Performance issues



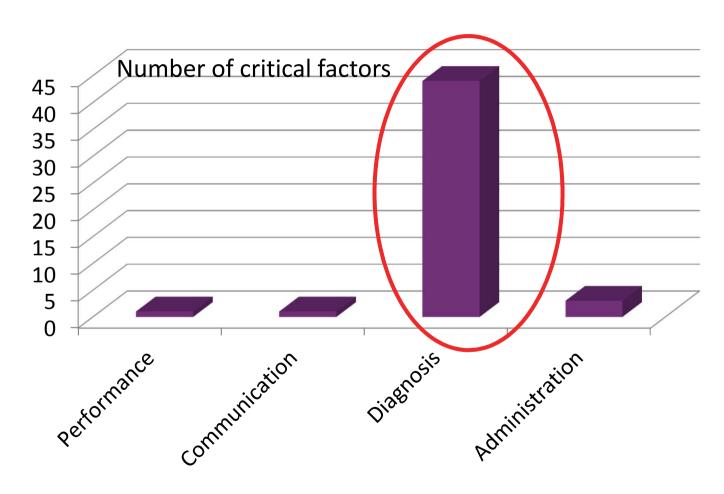
The most common critical incident in closed legal actions involving pathologist is?

- 5 \$1 Million
- 4 \$500,000
- 3 \$100,000
- 2 \$10,000
- 1 \$5,000





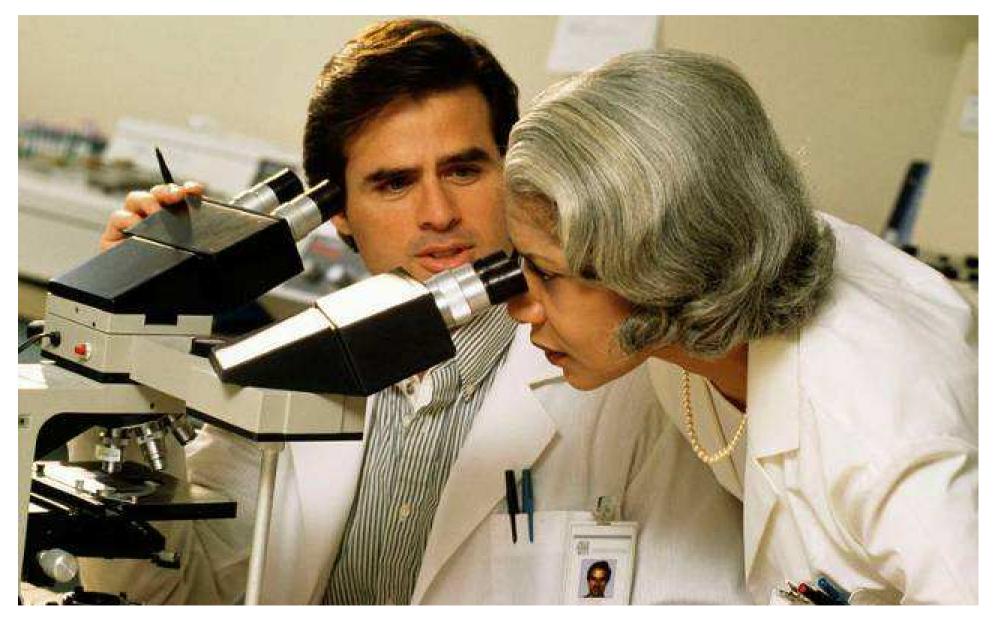
Critical Factor 59 Legal Actions Closed 2009 - 2013

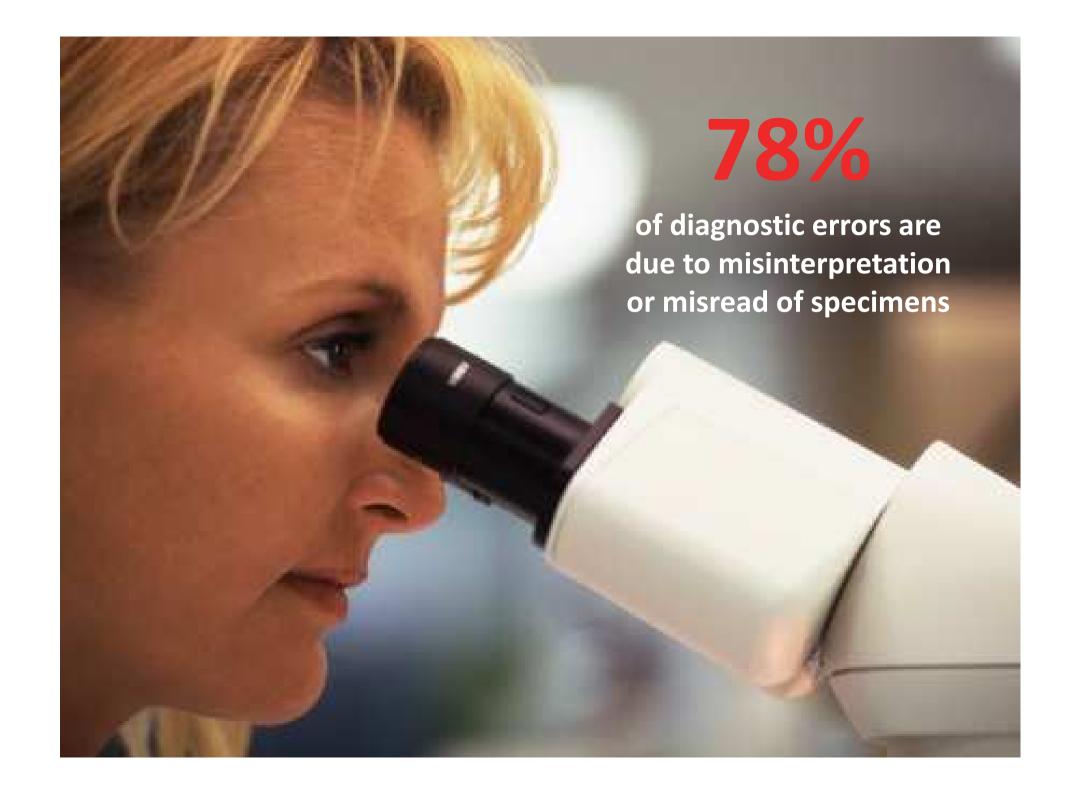


*Number of critical factors



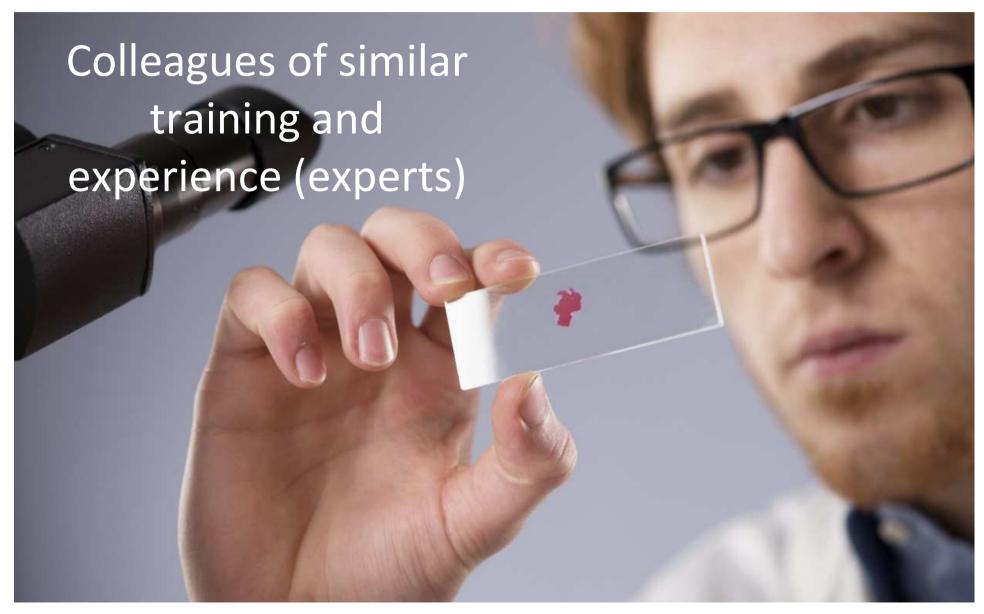
What Can Lead to Misdiagnosis?







Who Determines the Standard of Care?





Error in Judgment > Negligence

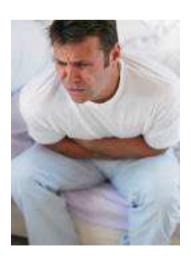




What Are the Top 3 Conditions to be Misdiagnosed?

- 1. Neoplasms / diseases of the breast
- 2. Neoplasms / diseases of the digestive tract
- 3. Neoplasms / diseases of the skin









63% of cases involved cancer delay in diagnosis/treatment

Medicolegal Aspects of Error in Pathology

David B. Troxel, MD

 Objective.—To discuss the various ways error is defined in surgical pathology. To identify errors in pathology practice identified by an analysis of pathology malpractice claims.

Design.—Three hundred seventy-eight pathology malpractice claims were reviewed. Nuisance claims and autopsy claims were excluded; 335 pathology claims remained and were analyzed to identify repetitive patterns of specimen type and diagnostic category.

Setting.—All pathology malpractice claims reported to The Doctors Company of Napa, Calif, between 1998 and 2003.

Results.—Fifty-seven percent of malpractice claims involved just 5 categories of specimen type and/or diagnostic error, namely, breast specimens, melanoma, cervical Papanicolaou tests, gynecologic specimens, and system (operational) errors. Sixty-three percent of claims involved failure to diagnose cancer, resulting in delay in diagnosis or inappropriate treatment.

Conclusion.—A false-negative diagnosis of melanoma was the single most common reason for filing a malpractice claim against a pathologist. Nearly one third involved melanoma misdiagnosed as Spitz nevus, "dysplastic" nevus, spindle cell squamous carcinoma, atypical fibroxanthoma, and dermatofibroma. While breast biopsy claims were a close second to melanoma, when combined with breast fine-needle aspiration and breast frozen section claims, breast specimens were the most common cause of pathology malpractice claims. Cervical Papanicolaou test claims were third in frequency behind melanoma and breast; 98% involved false-negative Papanicolaou tests. Forty-two percent of gynecologic surgical pathology claims involved misdiagnosed ovarian tumors, and 85% of these were false-negative diagnoses of malignancy. The most common cause of system errors was specimen "mix-ups" involving breast or prostate needle biopsies.

(Arch Pathol Lab Med. 2006;130:617–619)



Arch Path Lab Med. 2006;130:617-619

Am J Surg Pathol • Volume 36, Number 1, January 2012

Trends in Pathology Malpractice Claims

TABLE 3. One Hu	undred Forty-Two	Pathology Claims	Closed From 20	004 Through 2010
-----------------	------------------	------------------	----------------	------------------

Specimen Category	Total Claims	Claims Per Year	% (#) False Negative (Cancer)	% (#) False Positive (Cancer)	% Total Claims
Miscellaneous surgical pathology	23	3.3	-	_	16.2
Gynecologic cytology	10	1.4	100% (10)	None	7.0
Breast specimens	15	2.1	40% (6)	46.7% (7)	10.6
Melanoma	17	2.4	94% (16)	6.0% (1)	12.0
Fine needle aspiration, miscellaneous	10	1.4		_	7.0
Lymphoma	1	0.1	=	_	0.7
Fine needle aspiration, breast	2	0.3		_	1.4
Clinical pathology	8	1.1	===	_	5.6
Nongynecologic cytology	3	0.4		_	2.1
System error	15	2.1	N/A	N/A	10.6
Gynecologic pathology	6	0.9	<u></u>	<u> </u>	4.2
Sarcomas	5	0.7		_	3.5
Lung pathology	6	0.9		_	4.2
Gastric biopsy	3	0.4		1-	2.1
BCC	5	0.7	100% (5)	1	3.5
Colon	7	1.0	2000 000 000 000 000 000 000 000 000 00	· ·	4.9
Frozen section	6	0.9			4.2



- Missed diagnosis
 - abnormality seen but not reported
 - abnormality present but not seen
 - missed on exam
 - missed on section / staining
 - technical error
 - sampling error





- Incorrect diagnosis
 - over-interpretation of findings
 - failure to consider alternative diagnosis
 - seeing what is expected, rather than what is

there





15 % of cases involved a mix-up of specimens/slides

- Mix-up of slides
- Mislabelling of specimens
- Lack of quality control measures
- Failure to comply with existing laboratory processes

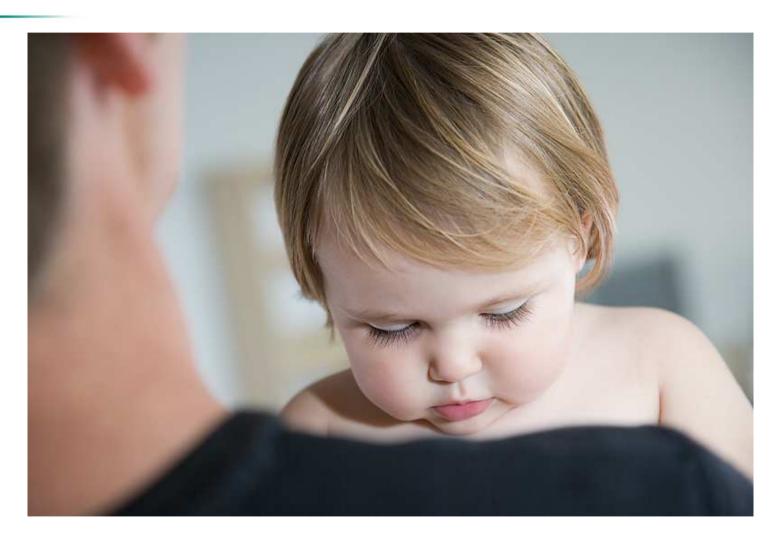




Let's Look at Some Cases









Unable to Obtain Expert Support

Settled on behalf of Path1





Negligence: the Legal Concept



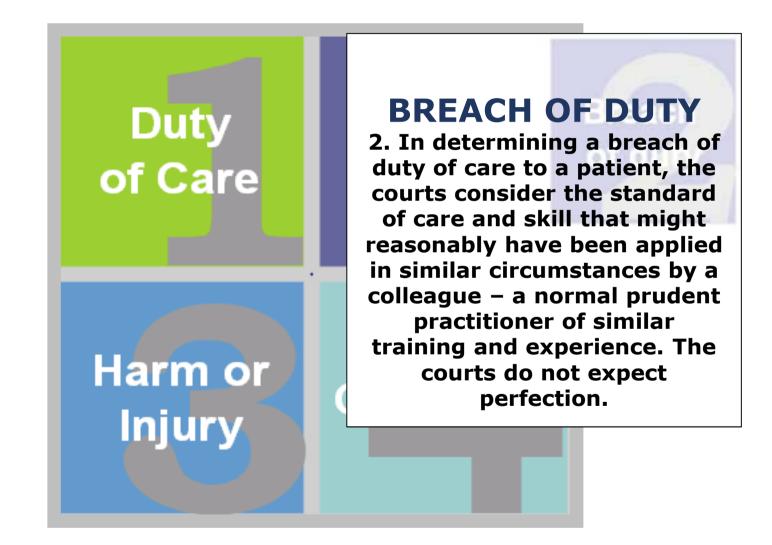


Negligence: the Legal Concept





Negligence: the Legal Concept





Courts are generally sympathetic

"A doctor is not expected to be infallible, only to exercise reasonable care, skill and judgment in coming to a diagnosis. If this is done, the doctor will not be held liable even if the diagnosis is mistaken"

(Picard & Robertson)



"Every medical practitioner must bring to his task a reasonable degree of skill and knowledge and must exercise a reasonable degree of care. He is bound to exercise that degree of care and skill which could reasonably be expected of a normal, prudent practitioner of the same experience and standing, and if he holds himself out as a specialist, a higher degree of skill is required of him than one who does not profess to be so qualified by special training and ability."



Negligence: the Legal Concept

HARM OR INJURY

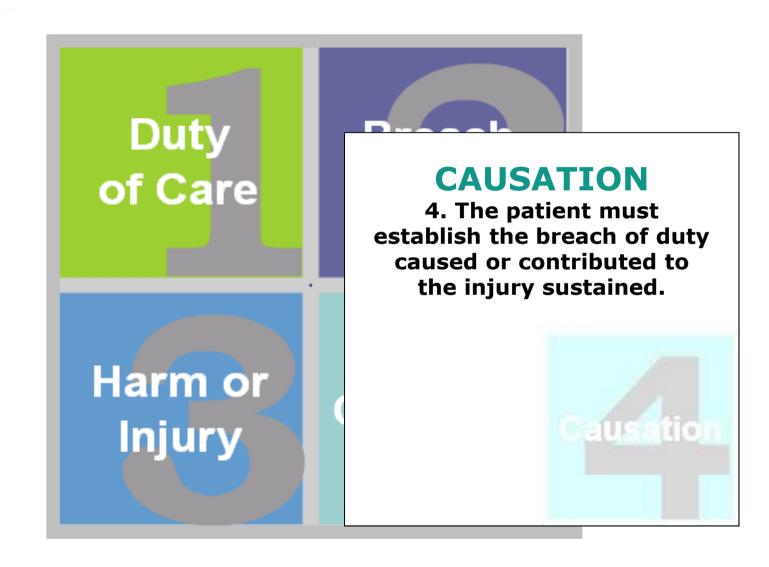
3. To establish negligence it is not enough for the patient to demonstrate that the physician has breached duty of care. The patient must have suffered harm or injury because of the breach

Harm or Injury



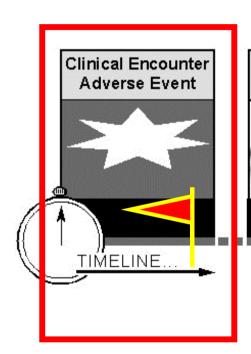


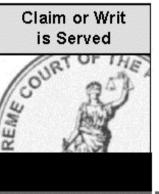
Negligence: the Legal Concept



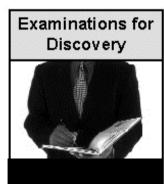


Anatomy of a Lawsuit





Limitation period to file varies across Canada



Months to years



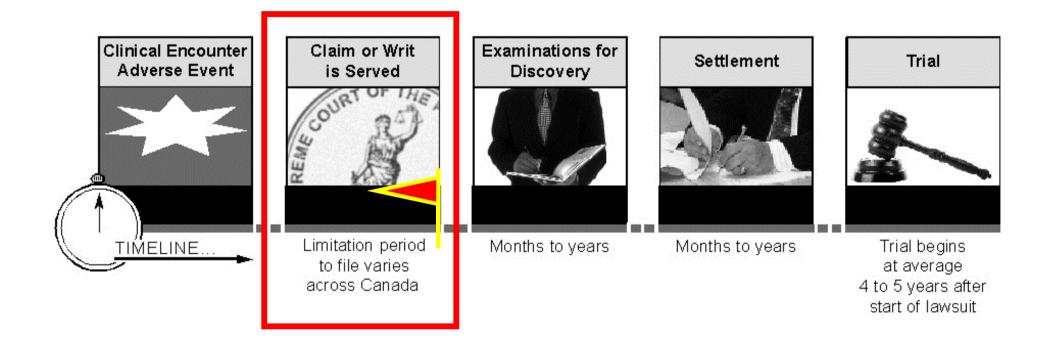
Months to years



Trial begins at average 4 to 5 years after start of lawsuit



Anatomy of a Lawsuit

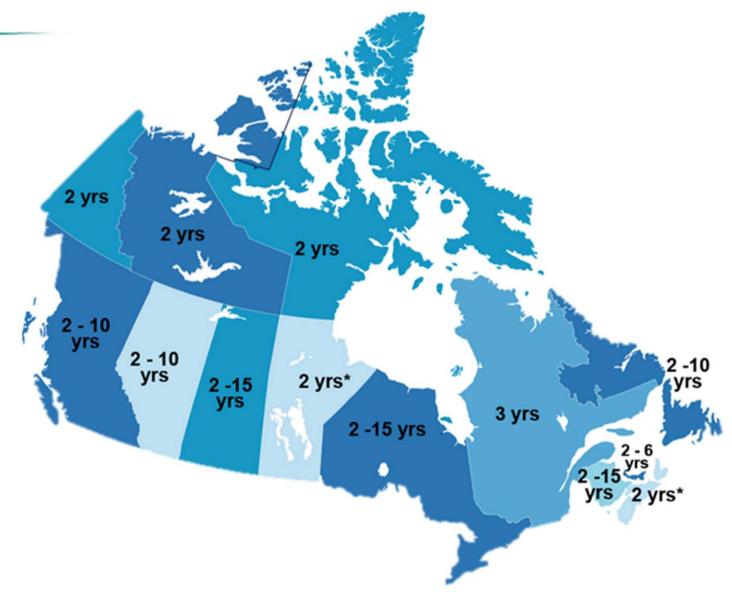


Stature of Limitations

timelines are long



Limitation Periods in Canada





What NOT to do when you get a SOC





© The Canadian Medical Protective Association

cmpa-acpm.ca



Better yet...call the CMPA



Get a grip.



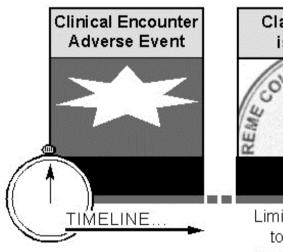
Get advice.



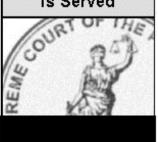
Take the advice.



Anatomy of a Lawsuit



Claim or Writ is Served



Limitation period to file varies across Canada

Examinations for Discovery



Months to years

Settlement



Months to years

Trial



Trial begins at average 4 to 5 years after start of lawsuit



Doctors' involvement in lawsuits

- As defendants
- As medical experts
- As witnesses of fact





Testimony – Fact Witness

- Usually in the role of treating physician
- Ensure that a consent is signed
 - Even if your patient's lawyer calls
- A court summons to witness
 - Mandates release of the record and does not require consent for release
- Court trumps confidentiality to patient
- You are not required to give an "expert opinion"

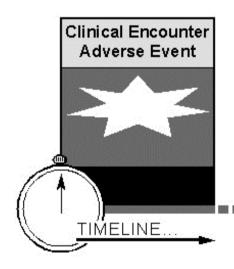


- Are you really an "expert?"
- Remember the definition of "standard of care"
 - Different for generalists vs specialists
- What is your role in court?
- Duty is to the court not your "employer"

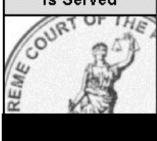




Anatomy of a Lawsuit



Claim or Writ is Served



Limitation period to file varies across Canada

Examinations for Discovery



Months to years

Settlement



Months to years

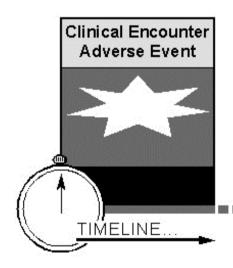
Trial



Trial begins at average 4 to 5 years after start of lawsuit

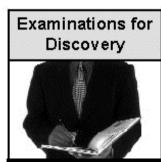


Anatomy of a Lawsuit



Claim or Writ is Served

Limitation period to file varies across Canada



Months to years



Months to years



at average 4 to 5 years after start of lawsuit



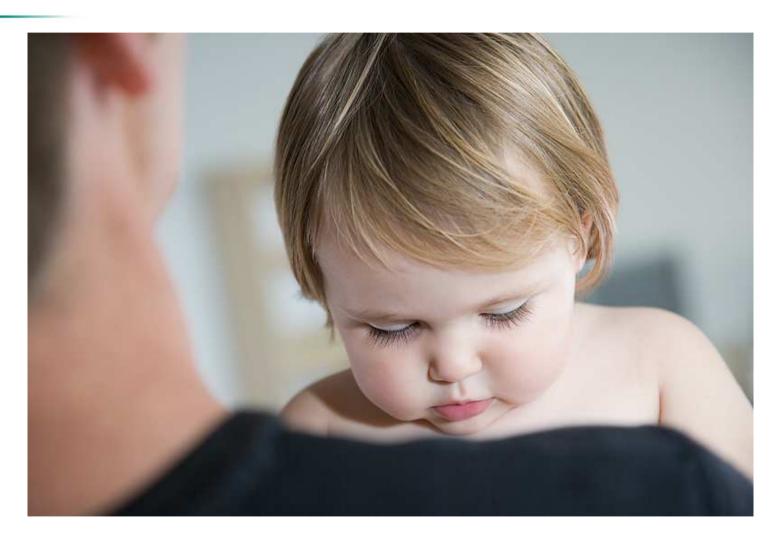




- "Do I have to do it?"
- The unfortunate answer is "MAYBE"









In Challenging Cases, Have You Considered?

Further exclusionary / confirmatory investigations

- Obtaining a second opinion
- Documentation of informal 2nd opinions
- Wording of the report





Consensus Conference on Second Opinions in Diagnostic Anatomic Pathology

Who, What, and When Am J Clin Pathol 2000;114:329-335

John E. Tomaszewski, MD, FASCP (chair), Harry D. Bear, MD, PhD, FACS, Julia A. Connally, Jonathan I. Epstein, MD, Michael Feldman, MD, PhD, FASCP, Kathryn Foucar, MD, FASCP, Lester Layfield, MD, Virginia LiVolsi, MD, FASCP, Ronald L. Sirota, MD, FASCP, Mark H. Stoler, MD, FASCP, and Robin E, Stombler 11



Am J Surg Pathol 2008 May;32(5)732-7

Mandatory second opinion in surgical pathology referral material: clinical consequences of major disagreements

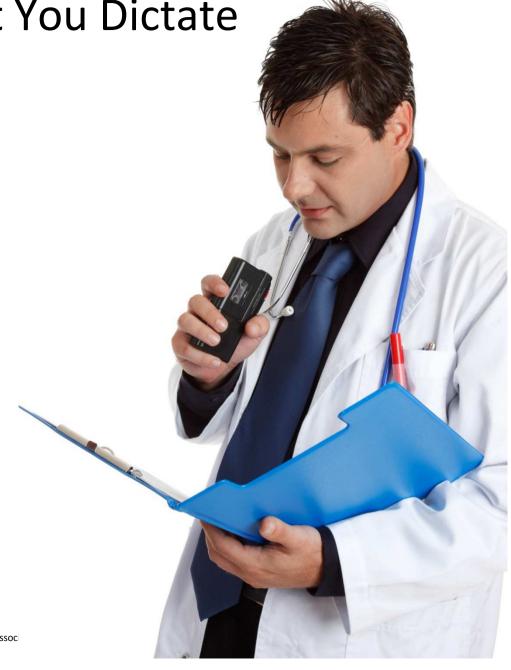
- Second opinion surgical pathology
- 2.3% major diagnostic disagreements



- Do the pathology findings correspond with the referring MD's clinical impression?
- Highly significant diagnosis with irreversible surgery?
- Rare disorder
- Problematic cases



Be Careful What You Dictate

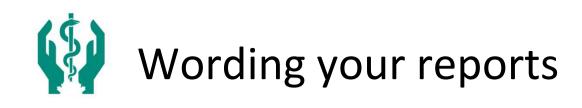




Path Report:

- "10 lymph node fragments recovered with none showing metastatic deposits and the remainder showing only reactive changes"
- Should have said:

"10 lymph node fragments recovered with one showing metastatic deposits and the remainder showing only reactive changes"



"Diagnostic for metastatic squamous cell carcinoma"

Experts Would Have Reported:

"Highly atypical squamous cells suspicious for squamous cell ca: Recommend biopsy"



Am J Surg Pathol 2012 Jan;36(1):e1-5

Trends in Pathology Malpractice Claims

David B. Troxel, MD

Claims are frequently won or lost on the basis of the quality of the medical record. The pathology report should document the rationale for critical decision making. An incorrect diagnosis is easier to defend when the report reflects the thinking of a thoughtful and well-informed pathologist. In addition, claims are typically



Am J Surg Pathol 2012 Jan;36(1):e1-5

Postanalytic errors included a transcription error and reports or diagnoses allegedly not called to the attention of or received by the clinician. It is my impression that this allegation is increasing, and my speculation is that it may increase still more as we transition to the electronic health record. It is important to document and date all phone calls or contacts with clinicians in the pathology report, the medical record, or both.



- Define pathological terms
- Discuss DDx for challenging cases
- Document recommendations for followup tests or treatment
- Document verbal consultations
- Document what/ whether clinical info provided

Am J Surg Pathol 2012 Jan;36(1):e1-5



- If provisional dx until tests/ consult available
- Provide supplemental report if NB new info available after initial report
- Document interdepartmental 2nd opinions on new malignancies, diagnostic challenges, uncommon dx (bone, soft tissue tumors)

Am J Surg Pathol 2012 Jan; 36(1):e1-5



Documentation of Discussions

Documentation of informal 2nd opinions

Document calls to clinicians re substantive

changes

 Document telephone advice and communications with other HCP





Second Opinion

Could I also get your opinion on this case? 33 y.o... foot lesion

I think it's a Spitz nevus - how would you comment on adequacy of excision ?

Thanks

As we discussed, I think that this is a nodular melanoma.

I would be interested in knowing how long it has been present.



Legal Actions Pathologists: Administrative Issues

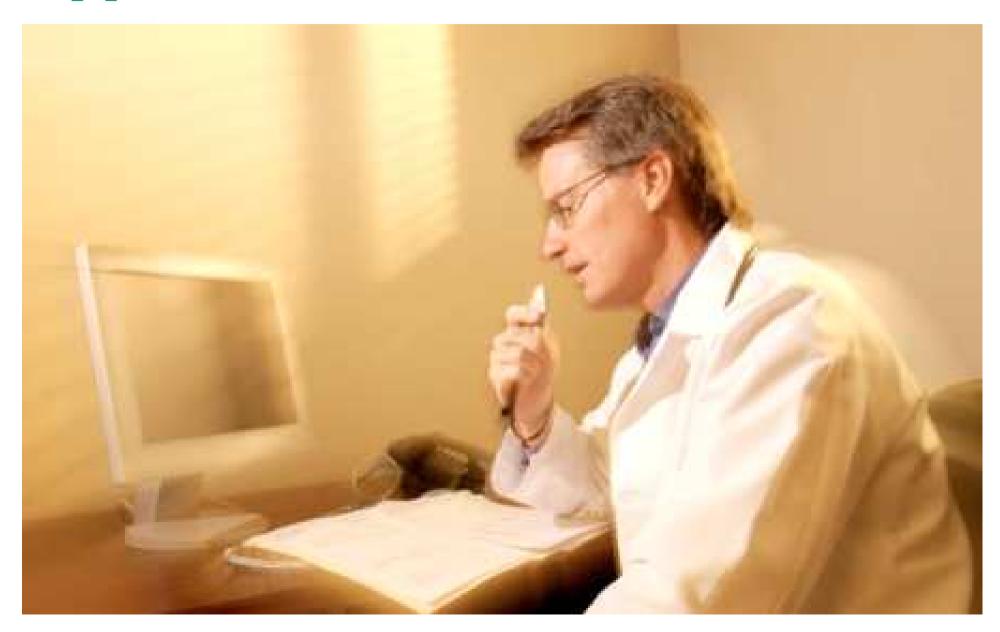
- Non-compliance with existing fail safe system
 - Mix-up specimens/ reports/ cell contamination
- Follow-up system







Case #2





 CMPA settlement the plaintiff on behalf of Path and FP



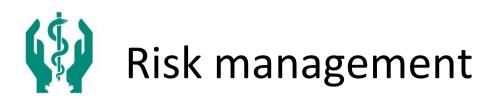


Pathologist as Advocate

- Advising authorities of needs
 - New procedures in literature
 - Reported deficiencies of current procedures / policies
 - Equipment deficiencies / improvements
 - Safety issues for patients, staff

Put it in writing!



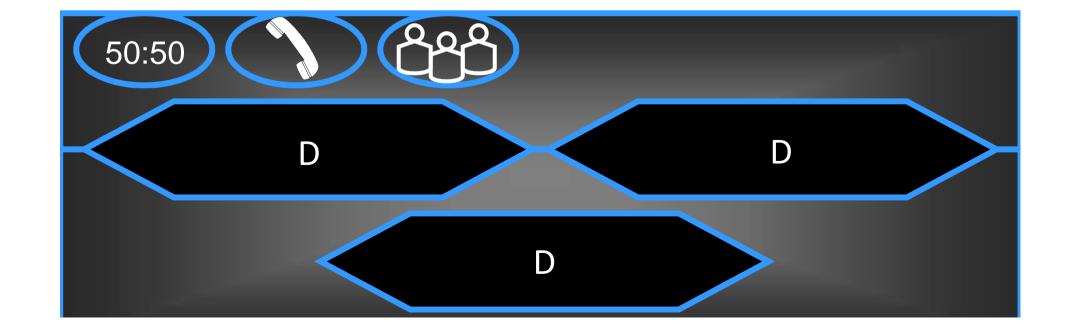


- Are there clear policies and procedures: in handling, labeling, processing and reporting of tissue specimens?
- Requisition contain the pertinent clinical and specimen information as well as the correct patient identifiers?
- Do the patient identifiers on the specimen being examined match the requisition and the final pathology report?



What are the 3 things that can affect your defensibility as pathologist?

\$ 1 Million
\$ \$500,000
\$ \$100,000
\$ \$10,000
\$ \$5,000





3 Ds that will affect your defensibility

Delay in diagnosis

Documentation

Diligence with protocols





- Wrong diagnosis ≠ equal negligence
- Consider second opinion in challenging cases
- Consider speaking with referring MD if diagnosis unclear or clarification needed
- Follow policies to prevent mix-ups with specimens/reports
- Document your DDx, evidence for Dx, recommendations, discussions with colleagues



CMPA RISK MANAGEMENT EDUCATION





1-800-267-6522



CMPA GOOD PRACTICES GUIDE

