

## **MEMORANDUM**

To: Arthritis and Rehabilitation Centre patients

From: Dr. J.G. Heathcote, District Chief, Department of Pathology and Laboratory Medicine

Anita Muise, District Manager, Shared Services

Date: November 28, 2012

Subject: Blood Collection Services – Changes in hours of service at the Rehabilitation Centre

Please be advised that, effective January 2, 2013 Blood Collection services available at the Rehabilitation Centre will change to the following:

Monday: 11am to 2:45pm
Tuesday: 1pm to 4:30pm
Thursday: 11am to 2:45pm

Patients requiring blood collection who have <u>same day appointments</u> at the Rehabilitation Centre at times that do not coincide with these hours, also may access the clinic collection service at the VG site (Rm 2031 Victoria – just left of the Dickson Lobby) from 7 am to 4 pm **on the day of their appointment**. A phlebotomist is available at the request of one of the Centre's physicians, to assist patients who are physically unable to travel to the VG clinic.

Patients that do not need to have their bloodwork collected on the same day as their clinic visit, may choose to access other Capital Health Blood Collection sites.

Location	Hours	Location	Hours
Halifax Infirmary	Mon-Fri: 7 am to 3pm	Twin Oaks	Mon-Fri: 7:30 am to 9:30am
Bayer's Road	Mon-Fri: 7 am to 3pm	Muquodoboit Valley	Mon-Fri: 7am to 11:30am
Dartmouth General	Mon-Fri: 7 am to 3pm	Mount Uniacke	Tues and Wed: 7:30am to 10am
Cobequid Community	Mon-Fri: 7 am to 2pm	St Margaret's Bay	Mon and Sat : 8am-10am:
Eastern Shore Memorial	Mon-Fri: 8am-11am		Wed: 5pm-7pm
Hants Community	Mon-Fri: 7 am to 11am		

Feedback from patients indicates that the convenience and short wait times experienced prior to the change in service on July 16, 2012 was valued. While we cannot sustain the previous service, we are committed to provide a quality service while meeting our fiscal accountability through re-alignment of laboratory resources.

Finally, please be advised that the hours posted above have been set in conjunction with the physicians of the Rehabilitation Centre to optimize the opportunity for on-site blood collection services.